Erasmus+ and European Solidarity Corps   
Complaint Form

Complainant details

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| **Forename(s)** |  |
| **Family name** |  |
| **Organisation name** |  |
| **Email address** |  |
| **Telephone number** |  |

Complaint details

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| **Nature of the Complaint**  (please delete as appropriate) | Service Complaint: This complaint is regarding the Irish NA’s ***services*** (i.e. unhappy with our level of service, or disagree with a funding decision the NA has taken)  Project Complaint: This complaint is regarding a ***project*** the Irish NA is funding(i.e. unhappy with the treatment by a beneficiary organisation, or with the way in which a project is being managed).  Other |

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| **Please set out clearly the nature of your complaint and the outcome you are seeking.**  If your complaint it regarding a **project** please include as many details about the project as possible (i.e. Key Action, field, grant agreement number, organisation name and/or contact person): |
|  |

Please email the completed form to the Irish National Agency to the following email address: [complaints@leargas.ie](mailto:complaints@leargas.ie)